# EHFCN WEBINAR



## Tips and tricks to stimulate appropriate care

#### Short description

Studies on waste in health care have shown that the largest share lies in the inappropriate use of health services. Our inspection services invest a lot in checking the reality and conformity of healthcare services, on the basis of well-established regulations. Tackling 'inappropriate care' however requires a different frame of reference, scientific evidence or indicators of good practice to carry out actions aimed at stimulating proper use of health services.

#### Defined goals

- Give an overview of different kinds of actions used by inspection and evaluation services in The Netherlands and Belgium.
- Invite participants to share their experience in their countries.

### Activity

1 webinar: Belgium (20 min), The Netherlands (20 min), interaction with participants (20 min).

After the webinar, the presentation (PPT & video) will be available on the Webinar Platform

#### Contact details for more information

This webinar is a common initiative of 2 EHFCN-members:

- The Netherlands: Dutch Healtcare authority (NZa) with the collaboration of Healthcare insurance CZ
- Belgium: NIHDI-MEID (National Institute for Health and Disability Insurance Medical Evaluation and Inspection Department)

#### Contact persons

- Rob de Ridder (NZa): <u>rridder@nza.nl</u>
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- Didier Renauld, MD: didier.renauld@riziv-inami.fgov.be

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#### Speakers

- Krista Goorts, MD, works in the Evaluation Directorate of the Medical Evaluation and Inspection Department (MEID) of the National Institute of Health and Disability Insurance (NIHDI) - Belgium.
- Filip Ameye, MD, is a program manager in the Evaluation
  Directorate of the Medical Evaluation and Inspection Department of the NIHDI - Belgium.
- Martijn van Marle is a program manager at CZ Health Insurances and has an exploratory role in drawing up control processes, and the translation of legislation and regulations into implementation.

