

# EHFCN WEBINAR



## Cyprus: detecting and investigating a healthcare fraud case of a Pharmacist

### Short description

Presentation of a detected fraud case of a Pharmacist claiming for dispensing drugs and consumables to beneficiaries of General Healthcare System.

### Defined goals

- See the Health Insurance Organisation approach in preventing/detecting fraud.
- Understand what were the indications in order to trigger investigation and identify this fraud case.
- Understand how was the investigation performed and what were the findings.
- Get an idea of the systems and mechanisms utilised to support this case.

### Contact details for more information

- Health Insurance Organisation: <https://www.gesy.org.cy>

### Contact person

- Constantinos Panayides, Director, HIO: [c.panayides@hio.org.cy](mailto:c.panayides@hio.org.cy)



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## Cyprus: detecting and investigating a healthcare fraud case of a Pharmacist

### Speaker

- Constantinos Panayides has been working with the Cyprus Health Insurance Organisation, the single organisation responsible for the implementation and operation of the country's General Healthcare System, since 2008 and currently is a Director, leading the Claims Management department. He has experience in designing and managing the claims management processes, especially in a fully computerised and automated environment and skilled in claims adjudication, analytics, fraud detection and investigation.



Health Insurance Organisation

